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How Certn & Drata

Help EscrowTab Easily Maintain SOC 2 Compliance

escrow tab™

Company:
EscrowTab

Employee Count:
21

Location
Remote, United States

EscrowTab:

Customer Profile

EscrowTab is a FinTech company that simplifies eClosings with In-Person Electronic Notarization (IPEN). As the leading eClosing solution provider, EscrowTab allows lenders to seamlessly transition from paper closings to eClosings, which helps them securely operate in a manner that is entirely paperless, eco-friendly, and efficient.

By using the Certn and Drata integration, EscrowTab can efficiently achieve and maintain compliance while quickly performing accurate background checks—all from the Drata platform.

We asked Adam Carlson, CIO & Co-founder of EscrowTab, about his experience with Certn and Drata.

"The Certn and Drata integration is a great choice for companies looking to simplify compliance and background checks. It's really easy to use — the interface is user-friendly, and the fact that it integrates with other vendors enables me to work from one platform. It was fast and easy to set up the integration to fit our needs, and it's great that I don't have to maintain anything."

-Adam Carlson, EscrowTab

Why SOC 2?

Service Organization Control Type 2 (SOC 2) is an auditing procedure that helps ensure internal controls are in place and operating effectively to secure sensitive data. As a FinTech company working with banks and lending companies that handle sensitive documents, for EscrowTab, proving and monitoring compliance is mandatory.

While a SOC 2 attestation is imperative for EscrowTab to complete for security reasons, the company has found that it also helps with sales.

"Obtaining SOC 2 compliance and the knowledge that comes with it helps us instill confidence with our clients. There is ongoing value in maintaining a strong security posture and making sure it's part of our day-to-day business."

-Adam Carlson, EscrowTab

Efficiencies of Certn & Drata together

With Certn and Drata, EscrowTab has saved time on maintaining a healthy compliance posture, even while going through a large period of employee growth earlier this year.

"It's very impressive to our larger clients that we have the compliance program that we do. But, we couldn't have achieved it as easily as we did without tools like Certn and Drata that streamline the process and offload some of the work from my team's plate."

-Adam Carlson, EscrowTab

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The Certn & Drata Integration

Background checks are also crucial to maintaining compliance, and Certn works well with EscrowTab's hiring platform, providing a seamless low-touch solution. All EscrowTab has to do is send out the background check, and the candidate does the rest, while automated reminders help to move the process along.

In addition, the user-first nature of Certn's platform allows candidates to easily complete their checks from their smartphones. Results are quickly returned to EscrowTab and imported into Drata to stay audit-ready.

Both solutions lead with the customer experience in mind and offer deep customization. For example, when EscrowTab developed its hiring process, Certn and Drata adjusted the integration process based on the EscrowTab team's needs. This change has allowed them to access reports exactly where and when needed.

"Drata was able to configure the integration so that I can pull reports directly from Certn, making it even easier to prove compliance within the hiring process framework. So now, the process is perfect for my needs,"

-Adam Carlson, EscrowTab

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Better Together: Certn & Drata

Together, Certn and Drata offer a seamless solution that works well, is easy to use, and is affordable for EscrowTab.

As a result, maintaining continuous SOC 2 compliance is simple, efficient and reliable and proves their commitment to integrity for SOC 2 within FinTech.

"Drata and its partners make it easy to facilitate the needs of a successful compliance audit. The integration with Certn makes background checks a breeze."

-Adam Carlson, EscrowTab